

hawk-i Clinical Advisory Committee
Minutes of Meeting January 12, 2012

Thomas Kline, DO, ***hawk-i*** Medical Director, CAC Chair

CAC Members Present:

Stephanie Sinclair, NP
John Stecker, MD
Douglas Horton, DDS
Deb Bixler, DO
Justin Ramsey, MD

CAC Members Absent:

Richard Votta, MD
Katherine Imborek, MD

Guests:

Russell Hopp, DO

hawk-i and contract staff present:

Anna Ruggle, ***hawk-i*** Policy
Tonya Sickels, Telligen
Diane Morrill, Telligen
Mary Sweeney, UnitedHealthcare
Kristine Klauer, UnitedHealthcare
Nancy Guyer, Wellmark
Ed Schooley, Delta
Kandi Wilder, Wellmark
Sharon Newman, Wellmark
Julie Thorson, Wellmark
Matt Hosford, Wellmark

Called to Order at 7:05 a.m.

Roll call of CAC members, staff from ***hawk-i*** Policy, Telligen, Delta, UnitedHealthcare, and Wellmark.

Meeting minutes from October 27, 2011, were approved as written and submitted.

Dr. Hopp, a pediatric asthma specialist, addressed the CAC regarding drug coverage for children with newly diagnosed asthma. Dr. Hopp alleges the drug formularies from both Wellmark and UnitedHealthcare are restricting the choice of medications available for children with newly diagnosed asthma. Dr. Hopp presented slides citing NHLBI guidelines. Dr. Kline requested that Dr. Hopp submit a letter to the ***hawk-i*** CAC outlining the particular issue(s), and this letter will then be presented to the health plans for review by their respective committees.

Telligen's Outcomes of Care for Children in the ***hawk-i*** Program report was reviewed. This report demonstrates outcomes of care utilizing the National Committee for Quality Assurance's (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS®) and the Children's Health Insurance Program Reauthorization Act (CHIPRA) measures. The results were presented to the CAC in order to provide baseline data and help determine areas for quality focus and goals.

The CAC discussed that low outcomes for this population are primarily due to unsuccessful parent and provider education. For the pharyngitis and URI outcomes, it was discussed that often times parents are expecting an antibiotic to be prescribed, whether warranted or not. It was discussed that perhaps some providers, when faced with a disgruntled parent, prescribe antibiotics rather than attempting to educate the

parent. The rates for **hawk-i** children who receive appropriate antibiotics for pharyngitis are reportedly higher than those children in commercial or Medicaid plans nationwide; however, the rates of children who receive antibiotics for a diagnosed upper respiratory infection are higher than the same national rates. Regarding 7- and 30-day followup appointments following a mental health hospitalization, it was discussed that the rate of no-shows for appointments may be lowering the actual rate that is being accomplished. However, the shortage of mental health providers and limited accessibility to these providers may also impact the outcomes.

The **hawk-i** Quality Strategic Plan (draft version) was briefly discussed. The **hawk-i** quality strategy was created to incorporate strategies currently utilized by each health and dental plan and Telligen. The **hawk-i** Quality Strategic Plan outlines program objectives, goals, and outcomes of data collection.

Upcoming dates for future **hawk-i** CAC meetings will be scheduled and submitted to CAC members in the near future.

The meeting was adjourned at 8:20 a.m.