



BOARD MEETING MINUTES
May 19, 2014

Board Members

Angela Burke Boston
Ruth Evans
Jim Donoghue
Joe Hutter
Mary Mincer Hansen
Bob Russell
Bob Skow

Legislative Board Members

Senator Amanda Ragan (absent)
Senator Jack Whitver (absent)
Representative John Forbes
Representative John Landon (absent)

Department of Human Services Staff

Bob Schlueter
Tara Aunspach

Anna Ruggle
Nick Peters

Tony Sithonnorath

Guests

Nancy Lind
Kristine Klauer
Lynh Patterson
Sylvia Petersen
Tonya Sickels
Valerie River
Joe Estes
Beth Bedel

Affiliation

UnitedHealthcare
UnitedHealthcare
Delta Dental of Iowa
IDPH
Telligen
Wellmark
MAXIMUS
Rep. Forbes Guest

Call to Order and Roll Call

The Healthy and Well Kids in Iowa (*hawk-i*) Board met on Monday April 21, 2014. Bob Skow, Chair, called the meeting to order at 2:11 pm. A quorum was present.

Approval of Minutes

Mr. Skow asked for motions to approve two sets of minutes. First, the minutes of the December 18, 2013 meeting. Motion to approve the minutes made by Mary Mincer Hansen, seconded by Joe Hutter. Corrections made by Angela Burke Boston. Minutes approved as corrected.

Mr. Skow asked for motion to approve April 21 Minutes. Motion made by Jim Donoghue and seconded by Dr. Hansen. Corrections offered by Mr. Hutter, adding his concern about Wellmark increase without justification. Other corrections made by Ms. Boston Minutes approved as corrected.

I. Administrator’s Report

Bob Schlueter gave the administrator’s report. Mr. Schlueter reported that the budget remains mostly static, the anticipated shortfall SFY14 is between \$300,000 and \$1 million.

- **Budget Update**
SFY 2014 Budget Update

Program Revenue	Amount
FY 2014 Appropriation	\$36,817,261
<i>hawk-i</i> Trust Fund	\$ 3,050,214
ELE Revenue	\$ 0
Total	\$39,867,475

Expenditures as of April month-end were:

Category	Projected Expenditures	Actual Expenditures	% of Projected Expenditures
Medicaid Expansion	\$ 8,664,856	\$8,315,364	96%
<i>hawk-i</i> Premiums	\$29,147,958	\$26,518,951	91%
Supplemental Dental Program	\$ 447,577	\$ 398,646	89.1%
Processing Medicaid Claims and AG’s Fees	\$ 600,064	\$ 402,508	67%
Outreach	\$ 145,800	\$ 72,390	49.6%
<i>hawk-i</i> Administration	\$ 1,459,381	\$ 1,440,223	98.7%
Earned Interest from <i>hawk-i</i> Trust Fund	0	\$ -27,426	
Total	\$40,465,636	\$36,718,495	90.1%

- **Enrollment Update.**

There has been a slight increase in enrollment for the first time in the last four months. Dental enrollment continues sluggish, and after exploring potential explanations a reason may be that with use of the single, streamlined application people may be missing the opportunity to apply for dental only coverage. A recommendation will be made revise and clarify the application to highlight the dental only option. Joe Estes from MAXIMUS reported that the retroactive numbers show a smaller drop in the dental numbers. Mr. Estes reported that MAXIMUS, Delta Dental and *hawk-i* staff have met and will continue to meet with the goal of exploring outreach efforts. Sylvia Petersen, state *hawk-i* outreach coordinator from the Iowa Department of Public Health, gave an update on

current plans. Dental only will be the next focus of outreach efforts. Outreach coordinators are being given information on the dental-only program to take to their communities.

Dr. Hansen and Mr. Donoghue asked for clarification on the content of the renewal notices and how enrollees are reminded that their coverage is ending or has ended. Tony Sithonnorath and Mr. Estes outlined the process of renewal and reminders that take place.

Dr. Hansen inquired about there being a streamlined application for dental-only. Mr. Sithonnorath clarified the all program application must be used. Mr. Schlueter pointed out that there may be some latitude in requesting changes to the applications. He also said that this would be revisited at the next Board meeting as an update.

Mr. Hutter commented that it would be helpful to see all letters and forms used in *hawk-i* and that they be brought to the board for review and comment. Mr. Schlueter said that Mr. Sithonnorath will bring all forms and letters to the next meeting and present them to the Board.

II. ELIAS Update

Mr. Schlueter reported that the backlog of applications has been resolved so that a passive renewal process will not have to be used again. Mr. Estes confirmed that the process, although more complex, is moving smoother.

III. New Projects

Mr. Schlueter shared the new branding materials for the Iowa Health and Wellness Plan. He also reviewed the “healthy behaviors” for lowans enrolled in the Health and Wellness Plan and what is expected from them during the first year. He reviewed the payment differences between the commercial insurance options in the marketplace and the Health and Wellness Plan.

Ms. Boston inquired about efforts made to include all lowans who need health insurance. Mr. Schlueter said, although plans are not finalized, discussion has taken place about reaching all people, including those who do not have computer access or may be hard to reach by conventional efforts.

III. Capitation Rates Approval

Anna Ruggle presented the insurance plan capitation rates for State Fiscal Year 2015. These are the same rates that were presented to the Board at the last meeting. These rates need Board approval.

Delta Dental has requested a 0% increase for the upcoming fiscal year. The current rate is \$22.99 which is below Milliman actuarial rate of \$34.34. Mr. Skow called for motion to accept Delta’s proposed rates. Motion to accept rate by Mr. Hutter, second by Dr. Hansen. Motion approved.

UnitedHealthcare requested a 3.46% increase. The current rate is 188.67. The new rate would be \$195.20. This cost is lower than the actuarial upper limit. Motion to accept new rate made by Dr. Hansen, second by Ruth Evans. Motion passes.

Wellmark Health Plan of Iowa has requested a 4.4% increase. The current rate is \$199.80. The new rate would be \$208.26. This cost is lower than the actuarial limit. Motion to approve 4.4% increase in Wellmark rates made by Dr. Hansen and seconded by Mr. Donoghue. Motion approved.

IV. Telligen Contract

The Telligen contract needs to be renewed. The contract is in compliance with CMS standards. There are no changes in fees. Mr. Hutter makes a motion to approve the extension of the contract. Dr. Evans seconded the motion. Motion carries.

VI. Public Comment

VII. New Business

Dr. Evans brought an email she received to the Board's attention. The email details a problem with *hawk-i* coverage and automatic billing. Mr. Estes reported that the issue is being looked into. The application in question was missed, but was approved February 1.

VIII. Adjourn

Mr. Hutter made a motion to adjourn the meeting. Ms. Boston seconded the motion. Chair Skow adjourned the meeting at 3:13 PM.

Respectfully submitted,

Bob Skow, Chair
Nick Peters, Recorder of Minutes