



BOARD MEETING MINUTES
 October 19, 2015
 State Historical Building of Iowa

Board Members

Angela Burke Boston (on telephone)
 Jim Donoghue
 Bob Russell (on telephone)
 Mary Mincer Hansen (on telephone)
 Eric Kohlsdorf
 Kelly Renfrow (on telephone)

Legislative Board Members

Senator Janet Petersen
 Senator Jack Whitver (absent)
 Representative John Forbes (on telephone)
 Representative Ken Rizer

Department of Human Services Staff

Mikki Stier	Bob Schlueter	Anna Ruggle
Tara Aunspaugh	Alisa Horn	Amy McCoy

Guests

Nancy Lind
 Zeke Furlong
 Kris Bell
 Patty Funaro
 Joe Estes
 Sylvia Petersen
 Jason Clayworth
 Amanda Krenz
 Sandi Hurtado-Peters
 Barbara Rodriguez

Affiliation

UnitedHealthcare
 House Democratic Staff
 Iowa Senate Democratic Caucus
 Legislative Services Agency
 MAXIMUS
 Iowa Dept. of Public Health
 Des Moines Register
 WOI-TV
 Iowa Department of Management
 Associated Press

I. Call to Order and Roll Call

The Healthy and Well Kids in Iowa (*hawk-i*) Board met on Monday October 19, 2015, at the Iowa State Historical building. Bob Schlueter acting as facilitator for Dr. Mary Mincer Hansen, Chair, because she is traveling in a car. The meeting was called to order at 12:36pm. Mr. Schlueter called the roll. A quorum was present.

II. Approval of minutes

Due to lack of quorum at previous meetings, several months needed to be approved. Ms. Angela Burke Boston has sent her changes to be incorporated in

the outstanding minutes. Since those changes are not reflected in what was sent to the board. Ms. Burke Boston will review her changes.

April 20, 2015, meeting minutes:

Page 1, bottom of page, there should be a period. The Board gave Joe a round of applause.

Page 2, will be deferred, are they still outstanding? Assume yes per Dr. Hansen.

Page 2 Dental numbers, this', eliminate apostrophe.

7th paragraph should be managed care, note of board should be not is Question mark changed to a period.

Page 3, budget update should be March.

Contract extension, who initiated the motion and provided second?

Page 4, under Wellmark authored, should be an amendment needs to be authorized. Comma after Donoghue, Burke Boston.

Jim Donoghue moves to approve the minutes with corrections, Eric Kohlsdorf second. Approved unanimously,

May 18, 2015, minutes:

There are typos that need to be corrected.

Dr. Bob Russell made a motion to approve the minutes as corrected.

Representative Ken Rizer seconds the motion. Approved unanimously.

August 17, 2015, minutes:

No changes.

Senator Petersen has concerns these minutes do not indicate who was present, absent, invited, etc. Was it in violation of the public meeting law? Mr. Schlueter stated that Nick Peters created these notes and he is out on medical leave. Dr. Hansen suggests that we will have to circle back at the next board meeting for an answer to this question. The meeting is currently noted as an informal gathering of the board.

III. Report from the Chair – Dr. Mary Mincer Hansen

Dr. Hansen is concerned that the **hawk-i** board wasn't involved in the Medicaid Modernization Request for Proposal (RFP) and decision making in choosing the MCOs. She has two caveats. Since the **hawk-i** board is legislatively mandated, the Iowa legislature has to dissolve the board. She is also concerned that the Board has a strong voice in contracting.

Dr. Hansen's concerns were relayed to Department of Human Services (DHS) Director Charles Palmer and then to Medicaid Director Mikki Stier approximately one month ago. The board has received all correspondence from Dr. Hansen. Dr. Hansen wants the **hawk-i** program to continue to receive the oversight it has in the past. Dr. Hansen asked, in her correspondence, that the **hawk-i** population be carved out. Director Stier replied that wasn't part of the initiative.

Dr. Hansen wants a ruling from the Iowa Attorney General and is asking Director Stier to procure that ruling.

Senator Janet Petersen reports she wrote a letter to the Governor expressing her concerns about Medicaid Modernization, a copy of which has been sent to all board members.

Senator Petersen reported that the Iowa Administrative Code (IAC) lays out the responsibilities of the *hawk-i* board. The IAC spells out that the *hawk-i* board is to provide oversight for children's health insurance programs. The *hawk-i* board did not approve the program being incorporated into Managed Care Organizations (MCO). She thinks changes to the program are moving too rapidly and that the time line is unrealistic. She has major concerns if the Medicaid Modernization program will serve Iowans. All of these concerns were in her letter to the Governor.

IV. Report from Medicaid Director – Mikki Stier

The Governor's High Quality Health Care Initiative was passed by legislation in the DHS appropriations bill this spring. The goal of the initiative is to improve health care outcomes and provide more sustainability to Medicaid. Education sessions were conducted with the legislature and other stakeholders early in the process. All information about the MCO RFP was posted on the website. Four MCOs have been selected and announced. They are AmeriHealth, WellCare, Amerigroup and United HealthCare. All four provider agreements were also approved. For the first year, the MCOs will contract with any willing provider.

All providers can fall back to Fee for Service (FFS) within the IME network of providers and MCO network. The IME is coordinating closely with CMS.

As of last Sunday, all four MCOs had to have their Readiness Review desk review submitted. There are over 1,000 documents per MCO for review that includes all policies, senior staff, policy manuals, and description of their local offices. Onsite audits of each MCO office will be conducted the first week of November. Reviews will continue to be done over the next year for all four MCOs.

The IME is building electronic dashboards that will assist in tracking progress of the MCOs, which will be especially helpful for the children's programs. The children's health insurance program will be covered by all four MCOs.

The IME will be terminating Wellmark, Meridian, Magellan and Coventry contracts.

Dr. Hansen asked Director Stier if a ruling had been made regarding the role of the *hawk-i* board. Stier reports that as of this morning there is no update. Dr. Hansen will share any ruling with the board when it is given to her.

Mr. Kohlsdorf asked for clarification that the MAXIMUS contract is not being terminated. The MAXIMUS contract for **hawk-i** remains in force. MCO onboarding meetings are being held with the MCOs, including MAXIMUS, to walk them through the day to day operation of Medicaid.

Dr. Hansen pointed out that waiver approval from the Centers for Medicare and Medicaid Services (CMS) is still pending. Director Stier responded that if there is a delay in CMS approval of Medicaid Modernization, Medicaid would continue to provide services by FFS. There would be no lapse in service.

Mr. Schlueter pointed out the dental plan will remain as a carve out.

Senator Petersen points out that in the minutes of the April 20 meeting it states that “however since the **hawk-i** board is legislated; the demise of the **hawk-i** board would need to go through the legislative process.” The **hawk-i** board did not vote to be a part of the MCO process and the demise of the board was not voted on in the last legislative session, the question is how this process was able to move forward without approval of the board? Director Stier referred her to the October 1, 2015, letter she sent to Dr. Hansen that states that the DHS Director has the authority under IAC 249(a)4 to contract managed care services and the authority to administer the **hawk-i** program under Chapter 514.I. The inclusion of the **hawk-i** program in the Iowa High Quality Health Care Initiative was presented to the legislature and stakeholders.

Senator Petersen inquired when any rulings from the Attorney General’s office may be issued. Director Stier will provide answers to the board when she receives them.

Representative Rizer inquired about potential administrative changes and Director Stier replied that there will be no changes with the MAXIMUS role as third party administrator. The MAXIMUS contract oversight doesn’t change. Mr. Schlueter clarified that current IAC includes a Third Party Administrator (TPA) distinct from Medicaid. Representative Rizer looks forward to the response from DHS regarding the questions that have come forward about the involvement of **hawk-i**.

Dr. Hansen inquired about the Iowa Department of Public Health (IDPH) continuing providing outreach services to **hawk-i**. Mr. Schlueter reports that the IDPH outreach contract is intact and will continue. Director Stier confirmed her understanding of the continued involvement of IDPH. Dr. Hansen would like the board to be part of any conversation about any changes in the outreach efforts.

Mr. Kohlsdorf asked Joe Estes, MAXIMUS **hawk-i** program manager, to confirm that there will be no problems with MAXIMUS providing services to members after January 1, 2016. Mr. Estes reports that there will be no changes, the infrastructure for eligibility is already in effect regardless of MCOs or FFS.

Dr. Bob Russell clarified that he understands that there will be no changes for children in the *hawk-i* program. Director Stier confirmed he is correct.

Senator Petersen inquired when there would be a list of providers who had signed with the MCOs. Director Stier identified this network adequacy and reported that this is something that happens on a daily basis. Each Monday, there is a formal list of fully vetted providers who have enrolled and there is an update published on Wednesday. The goal is to start reporting that out. The statewide list of providers will be geomapped. IME Member Services is increasing staff to handle questions about where members can access providers and will be adding a 24/7 IVR system to answer questions and provide choice counseling. Senator Petersen asks that the provider list be shared with the board to ensure pediatricians are enrolling.

Mr. Donoghue voiced his support for choice counseling being available on a 24/7 basis. He feels that this is a valuable service for the *hawk-i* population.

Representative John Forbes asked for an update on negotiations with CMS regarding the State Plan Amendment (SPA). He is aware how long the CMS approval can take. Director Stier reported that contact with CMS is almost daily. There was a series of questions, already responded to, from CMS, on the 1915(b) as well as the 1915(c) and the 1115 waivers. Dialogue with CMS is candid and ongoing. Director Stier also reports that the Readiness Review contractor, Navigant, looks at everything to keep the IME on track with responses to CMS. In addition, there will be an External Quality Readiness Review contractor hired to be part of this process.

Senator Petersen asked for the CMS questions and DHS responses be sent to the board. This information will be sent to all Board members.

Dr. Hansen asked if Director Stier would like to address the ongoing role of the *hawk-i* Board. Director Stier is waiting for the opinion from the Attorney General.

Dr. Hansen will send the AG ruling to board members when issued.

V. Public Comment

Amanda Krenz, WOI-Channel 5, asked what she can tell families after they see her story on the news. Mr. Schlueter responded, they can be told that change is coming; however, there is no need to do anything now. People will be able to go to a website and get information on the plans. Families can pick which plan they want, just like choosing any insurance plan.

Senator Petersen asked if the rates had been set. Director Stier confirmed that the rates have been published in the RFP rate book. Senator Petersen asked if updated information on rates can be sent to the Board and Director Stier agreed.

Barbara Rodriguez, Associated Press (AP) asked for confirmation about providers being automatically accepted into the network and asked if this would

occur for a year as a transitional phase? Director Stier confirmed it was for the first year as a transitional phase. Director Stier then clarified that the transition phase of acceptance is only for six months.

Ms. Krenz inquired about potential staffing changes, specifically if there would be a reduction in staff. Director Stier confirmed that there was no plan for reduction in state staff.

VI. New Business

There was no new business

VII. Adjourn

Dr. Hansen asked for a motion to adjourn. Mr. Donoghue so moved and Dr. Russell seconded the motion. Meeting adjourned at 1:45 PM.

Respectfully submitted,

Mary Mincer Hansen, Chair
Alisa Horn, Recorder of Minutes